

Application Form and Guide for Recognition or Approval of Institutions to deliver PHECC courses

Mission Statement

"The Pre-Hospital Emergency Care Council protects the public by independently specifying, reviewing, maintaining and monitoring standards of excellence for the safe provision of quality pre-hospital emergency care"

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Version History

(Please visit the PHECC website to confirm current version.)

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V1	V1 July 2014 This form replaces LIS001 (V5)			
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Application Form and Guide for Recognition or Approval of institution

Introduction

This form shall be used by new Applicant institutions seeking Recognition at Practitioner Level: Emergency Medical Technician (EMT) - Paramedic (P) - Advanced Paramedic (AP) or Approval at Responder Level: Cardiac First Response (CFR) - First Aid Response (FAR) – Emergency First Response (EFR) suite of courses. from the Pre-Hospital Emergency Care Council (PHECC).

Interpretation

In this application form please be aware that:

"Council" means the Pre-Hospital Emergency Care Council.

"Recognised Institution (RI)" means an institution recognised by the Council under Article 4(a) of S.I 109 of 2000, as amended.

"Approved Training Institution (ATI)" means an institution approved by the Council to provide a recognise course in pre-hospital emergency care under Article 4 (h) (ii)

"Applicant Institution" or "The Applicant" refers to an organisation preparing to apply, or in the process of applying, for recognition at NQEMT course level or applying for approval at responder course level.

"teaching faculty" hereafter 'faculty' in this context means PHECC certified instructors, assistant tutors, tutors, facilitators and instructor trainers who may be employees, subcontractors and external/affiliated instructors.

New Applicants are directed to read the following PHECC documents, available on the PHECC website, to determine that the institution can comply with all the stated requirements:

• Statutory Declaration for Recognition of Institutions or Approval of Training Institutions The Statutory Declaration is required as part of the application process and should be read carefully.

• Quality Review Framework (QRF)

The QRF is Council's mechanism for a regular overview of an institution's learning and teaching activity. It is designed to evaluate the management and maintenance of education and training standards in course delivery. The QRF refers to the need for established policies and procedures to support quality assurance within the institution recognised or approved to deliver PHECC courses. The quality standards are the agreed statements of best practice to ensure the quality of education and training in pre-hospital emergency care. There are 17 quality standards, organised in 4 themes, against which every PHECC recognised or approved training institution will be assessed and must continuously strive to achieve.

• **Council Rules for the Recognition of Institutions and Approval of Training Institutions** The Rules set out the procedure for recognition that will apply to all institutions providing education and training to persons pursuing the award of the national qualification in emergency medical technology (NQEMT) and PHECC responder level certificates.



• PHECC Education and Training Standards

For each course application, familiarity with the course approval criteria section at the end of each standard is essential.

• PHECC Teaching Faculty Framework

The framework sets out five fundamental levels of teaching qualifications to support delivery of all PHECC Education and Training Standards.

Pre-submission meeting

All new applicants must contact the PHECC office to arrange a pre-submission meeting with PHECC officers.

The email contact for this is <u>RI-ATI-info@phecc.ie</u>. At the meeting you must be able to show evidence of capacity to comply with the requirements set out in the QRF, the Teaching Faculty Framework, Council Rules and the Education and Training Standards. It is expected that the applicant will have read the associated documentation listed above in preparation for this meeting. Any questions you may have at this stage will be addressed.

Pre-approval site visits

PHECC officers, after a review of all supporting documentation, may decide to arrange a preapproval site visit.

Course application

Every new application for Recognition of Institution (at practitioner level) or Approval of Training Institution (at responder level) must be accompanied by <u>only one</u> course application and the correct fee in accordance with Council's current Schedule of fees. When approved, institutions can apply for additional courses at any stage in the future.

Note: If more than one course application is received, the institution will be contacted and advised to select one course.

Application assessment

Only complete applications, with payment and the relevant supporting documentation submitted, will be assessed against Council Rules and the Quality Review Framework including course approval criteria. It is in the applicant's interest to ensure all documents requested are included to avoid delays.

Application outcomes

PHECC conduct detailed reviews of all applications and supporting documentation. If deemed necessary, additional detail or clarification will be requested within 2 weeks. PHECC will inform applicants of the outcome within 10 weeks of PHECC's receipt of a **complete** application.

Applicant institutions will receive notification of Council's decision and information regarding making an appeal will be provided, if relevant.

- Unsuccessful applicants will be informed, and relevant feedback will be provided.
- Unsuccessful applications will be retained by PHECC for a period of 1 month only, after which they will be deleted from PHECC's records. Any subsequent application will warrant full payment of fees.



Completing this form

The applicant institution shall respond to all sections in this form. If an item is not applicable, please note as *Not Applicable*. Incomplete forms and/or applications not accompanied by the application fee will not be processed and the applicant will be notified of the cancellation of the application after 3 months. The incomplete application will be deleted, and the application fee, if paid will be refunded.

This form consists of:

Applicant institution details

Applicant Institution details must be provided.

Quality themes

To facilitate the submission of documentation in support of this application Council's Quality Review Framework themes are used.

- Theme 1: Organisation Structure and Management
- Theme 2: The Learning Environment
- Theme 3: Human Resource Management
- Theme 4: Course Development, Delivery and Review

Applicant checklist

The checklist is to ensure that all the required information and supporting documentation has been provided.

Submission of documentation

PHECC have developed an online folder structure that utilises SharePoint for applicants to upload supporting documentation for their applications. This completed form must be scanned and uploaded to SharePoint. The individual completing this form is requested to review and confirm that all information and supporting documentation has been provided. It is strongly recommended that a copy of the application form is retained by the applicant.

Details about access to SharePoint will be comprehensively discussed with institution personnel at the pre-submission meeting. The folder structure on SharePoint mirrors the reference numbers in the Application form. Incorrectly named or incomplete documents will be returned to the applicant institution, the applicant's cooperation in this regard is requested.

For tracking and evaluation purposes it is essential that documents are correctly named prior to uploading onto the PHECC online system:

Example 1

Theme 1 Organisation Structure and Management

In 1.1 Organisational Structure, the institution is requested to provide an "Organisation Chart" and other documentation, the submitted documents should be clearly identified by including the reference number before the name, i.e., **1.1 Organisation chart** and **1.1 Organisation structure.**

Example 2

Also in Theme 1, 1.7 Complaints and Appeals Policy, the institution is asked to give details "of how the institution handles and manages complaints and appeals from clients and students". The submitted document should be clearly identified by including the reference number before the policy name, i.e., **1.7 Complaints and appeals policy.**



Example 3

Theme 4: Course Development, Delivery and Review

In 4.3 Course Development Delivery and Review Policy, the institution is asked for evidence of: Learners Feedback Forms and Course Evaluation Forms and Other documentation (as relevant). As these documents are in the same section the names would be clearly identified by including the same reference number before the policy name, i.e., **4.3 Learner & faculty feedback forms** and **4.3 Course evaluation form.**

Statutory declaration

The completion of the Statutory Declaration is the applicant institution's formal commitment at the application stage that the information provided is true and that it is signed by a person, duly authorised to do so on behalf of the applicant institution. It must be witnessed by a Commissioner for Oaths/Practising Solicitor. Please note the complete Statutory Declaration can be uploaded to SharePoint, however, the original copy, signed and witnessed, must be sent to the PHECC office.

Protected documents

The application form together with the statutory declaration have been developed as protected documents. It is not permissible to alter the Form or make any changes to it or the statutory declaration. If any changes or alternations are noted the application will be returned, and the application fee refunded.

Schedule of fees and payment

Applications are not deemed complete until all required submissions have been made, including payment of the appropriate fees. See Council's current Schedule of fees on the PHECC website. Payment may be made through:

PayPal http://paypal.phecc.ie/paypal.htm

Or

Electronic Fund Transfer (EFT)

Account Name:	Pre-Hospital Emergency Care Council
Account No:	38367262
Sort Code:	93-32-36
IBAN:	IE29 AIBK 9332 3638 3672 62
BIC:	AIBKIE2D

Annual renewal

Applicant should note that a renewal application is required on an annual basis for every Recognised Institutions (RI) and Approved Training Institution (ATI) as outlined in correspondence on behalf of the Council to the institution. Institutions must apply for renewal and include the following:

- Completed renewal information.
- Completed declaration form.
- Payment of appropriate renewal fee in accordance with Council's current schedule of fees.



Application form

The Applicant will provide information under the headings below to Council's satisfaction. Please upload, via SharePoint, copies of current policies, procedures and all supporting documentation. By applying for approval, the institution agrees to comply with Council Rules incorporating the Quality Review Framework.

Note: Information marked with an asterisk (*) will be shown on the PHECC website after approval is granted.

All sections must be completed.	
Applicant institution details	
Institution name * Give applicant institution title in full.	
Trading name * If different to theabove	
Business address 1* Registered office of the Institution	
Business address 2	
Town/City	
County	
Eircode	
Business telephone number *	
General email address *	
Website address *	
Head of institution and title	
Tel/Mob No. of Head of the institution	
Email of Head of the institution	
Main contact name and job title * with whom PHECC will communicate regarding this application and subsequent correspondence from PHECC.	
Tel/Mob number of main contact *	
Email of main contact	
Please 🛛 the appropriate boxes and upload su	
Institution type and date founded	Statutory Body
Select the title that best describes the institution as a legal entity. Provide also the date of foundation. Date founded:	Educational Training BoardCommercial BusinessVoluntary OrganisationRegistered charityEducational InstitutionPartnershipRegistered CompanySole Trader

All sections must be completed.



Them	e 1: Organisation structure and management				
Quality standards 1.1: Governance The institution has fit-for-purpose governance that ensures objective oversight, clear lines of authority					
1.2	 and accountability for all activities associated with PHECC appro Management systems and organisational processes The institution complies with all relevant legislation and conrequirements. 				
	 1.3: Continuous quality improvement The institution has a proactive, systematic approach to monitoring, reviewing, and enhancing education and training activities. 1.4: Transparency and accountability 				
	The institution conducts its activities in an open and transparer and feed-forward systems in place with and between all releva				
Ref No.	Please 🛛 the appropriate boxes and upload supporti	ng documentation to SharePoint			
1.1	Organisational structure Give outline of institutional governance appropriate to its needs, size and complexity to ensure education and training is provided to a consistently high standard.	Organisational chart			
	Please provide an organisational chart. Explain management structure, roles and responsibilities including individuals carrying out oversight roles e.g., "internal verifier" and "external authenticator" and other as relevant.	Documentation			
1.2	Affiliation with higher education institute Give name of higher education institute (Medical or Nursing school) and the names and titles of lead persons involved (see also 1.3 & 1.4.).	Requirement for paramedic and advanced paramedic courses only			
	Provide copies of MOU or SLA as relevant.	Not applicable			
1.3	Is the institution part of a larger organisation? If Yes, please give details.	Not applicable			
		Yes			
		Documentation			
1.4	Is the institution providing accredited training from any other awarding bodies?	Not applicable			
	If Yes, please give details.	Yes			
		Documentation			
1.5	Business case Give a business case/rationale to deliver PHECC approved courses to include experience to date (if any) with education and training.	Documentation			
1.6	Education/training mission statement Give details of the mission statement in relation to pre-hospital care emergency education and training.	Documentation			



Theme 1- continued:

1.7	Complaints and appeals policy Give details of how the institution handles and manages complaints and appeals from clients and students.	Documentation
1.8	Quality assurance policy Give a policy statement regarding the responsibility, vision and commitment to continuously monitor the quality of the	(ref PHECC's QRF Continuous Quality Improvement Toolkit)
	design and delivery of every PHECC approved course.	Documentation
1.9	Record management policy Give a policy statement that expresses a vision for the sound structure for records maintained including faculty, students, courses, assessments and awards etc.	Documentation
1.10	Financial viability	Ref No.: Access No.:
	Provide Tax Reference Number and Tax Access Number.	Access No.:
		<u>Or</u>
		Documentation
1.11	Evidence of insurances Provide copies of current in-date employer's insurance, public liability insurance and relevant professional indemnity. A statement to explain how external/affiliated faculty members insurance is required.	Documentation



Qual	ity standards		
2.1: Training infrastructure			
	Courses are carried out in appropriate facilities and are suf	fficiently resourced to deliver training to the	
	highest standards.		
2.2	 Student support A positive, encouraging, safe, supportive, and challenging 	environment is provided for students	
2.3			
	There is a commitment to provide equal opportunities for	students and personnel in compliance with	
	relevant equality legislation.		
2.4	 Internship/clinical placement Internship/clinical placement sites are appropriate to cou 	rse content the learning outcomes to be	
	achieved, (NQEMT courses only).		
Ref No		porting documentation to SharePoint	
2.1	Health, safety and welfare policy Give a policy statement regarding compliance with legal		
	requirements.	Documentation	
	A copy of the safety statement is <u>not</u> required.		
2.2	Communication policy		
	Give a policy statement regarding the institution's	Documentation	
	communication's procedures to staff students/learners and external stakeholders.		
	external stakenoliers.		
2.3	Equality and access to training policy	Evidence of provision of reasonable	
	Give a policy statement that expresses a vision and	accommodation for students with	
	commitment to equality in access to admission and training that accommodates diversity and combats	additional support needs	
	discrimination.	Other supporting desumantation	
2.4	Tucining infugatory	Other supporting documentation	
2.4	Training infrastructure Give details of the training premises and equipment to	Premises' selection and equipment	
	accommodate student learning and course delivery.	maintenance procedures	
		Other supporting documentation	
2.5	Library and Information and communication	Requirement for NQEMT courses only	
	technology (ICT) services		
	Provide details on the range of library facilities available	Documentation	
	including remote access to online journals etc., computer and internet facilities available to students and staff etc.		
		Not applicable	



Theme	e 3: Human resource management			
Qualit	y standards			
3.1:	Organisational staffing The institution has sufficient, appropriately qualified, and experienced personnel to maintain high quality education and training activities.			
3.2 :	Personnel development			
	The institution has a systematic approach to supporting a have competencies required to deliver high quality educa			
3.3 :	Personnel management A systematic approach is taken to managing all individu training activities.	als and groups engaged in education and		
3.4	Collaborative Provision			
	Appropriate contractual and quality assurance arrangeme	nts are in place with contracted staff.		
Ref No.	Please 🛛 the appropriate boxes and upload Supp	porting Documentation to SharePoint		
3.1	Code of conduct for staff and faculty <i>Give a policy statement regarding the Code of Conduct for</i> <i>Staff and Faculty Members.</i>	Documentation		
3.2	Faculty management policy <i>Give a statement that explains how the institution</i> <i>manages faculty members, including recruitment, ensuring</i> <i>they are providing up to date, accurate, and high quality</i>	Sample agreement between institutions and all external/affiliated faculty		
	PHECC approved courses. Management must include monitoring of training activities of <u>all teaching faculty</u> (employed and subcontracted tutors, instructors and external/affiliated instructors delivering	Monitoring procedures for courses delivered by contracted staff or external faculty		
	joint institution and PHECC courses).	Other supporting documentation		
3.3	Training and development plan Give a statement that explains how the institution meets the support and development needs of all teaching faculty.	Documentation		
3.4	Teaching faculty records Give a statement that explains how the institution manages and monitors records of in-date PHECC	Documentation		
	educational award or Instructor certification and other qualifications.	Note – Detailed faculty information is required with the course application form/s.		
3.5	Child safeguarding policy Give a declaration that sets out the intention to keep children safe from harm. It should state your intention to	Documentation		
	comply with national policy, current legislation and guidance.	Not applicable		
3.6	Garda vetting procedures Under the National Vetting Bureau (Children and Vulnerable Persons) Acts 2012 to 2016 all persons/	Documentation		
	Instructors working with children and vulnerable adults are required to undergo vetting prior to appointment and commencement of work.	Not applicable		



Theme 4: Course development, delivery and review				
 Quality standards 4.1: Course development and approval A systematic approach is taken for course development and approval. 4.2: Course delivery, methods of theoretical and clinical instruction Courses are delivered in a manner that meet students' needs and in accordance with PHECC guidelines. 4.3: Course access, transfer and progression Course information is clear, and access is fair and consistent, with recognition of prior learning as appropriate. 4.4: Course review Courses are reviewed in a manner that allows for constructive feedback from all stakeholders. 4.5: Assessment and awards Assessment of student achievement is carried out in a fair and consistent manner in line with PHECC assessment criteria. 				
Ref No.	Please 🖾 the appropriate boxes and upload supp	orting documentation to SharePoint		
4.1	Admissions policy Give a statement to express the institutions admission policy and/ or clear entry criteria for PHECC courses.	Documentation		
4.2	Recognition of prior learning policy Give a policy statement that expresses the vision regarding the identification, assessment, and recognition of learning to facilitate access and progression to help the student make informed choices to enter and successfully participate in the courses on offer. If no RPL will be offered this must be clearly stated.	Documentation Note - A procedure specific to every PHECC course is required with the course application form/s.		
4.3	Course development delivery and review policy Give a policy statement to express how the institutions will develop, deliver and review courses to reflect PHECC requirements and any changes thereof. PHECC requirements are set out in education and training standards, CFR Training materials, clinical practice guidelines and exam standards.	Evidence of learners and faculty feedback forms Evidence of course director course evaluation forms Other supporting documentation		
4.4	Assessment and awards policy Give a policy statement to express the vision and commitment to adhere to PHECC's criteria for assessment- Responder and NQEMT level courses as applicable. (Ref PHECC's NQEMT Exam handbook and PHECC's Responder Examination handbook)	Evidence of how PHECC responder certification will be managed Other supporting documentation Note - A procedure specific to every PHECC course is required with the course application form/s.		
4.5	Internal verification and external authentication policy Give a policy statement to express that as a key component of a quality system the institution is committed to internal verification and external authentication	(ref PHECC's QRF Continuous Quality Improvement Toolkit) Documentation		



Applicant checklist

Please take a few min	utes to review and confirm the	e following:			
Applicant institution details			Fully completed		
Themes 1: Organisatio	n structure and management		Fully completed		
Theme 2: The learning	environment		Fully completed		
Theme 3: Human reso	urce management		Fully completed		
Theme 4: Course deve	lopment, delivery and review		Fully completed		
In accordance with the institution application	e Schedule of Fees, the due am has been paid:	ount in relation to this	Yes		
Fee:					
Date Paid:	Date Paid: Course fee: Payment method:				
The Statutory Declaration has been lawfully completed and uploaded		and uploaded	Completed		
The original copy of the Statutory Declaration has been posted to PHECC			Completed		
 Applicant confirms that they have reviewed PHECC's: Quality Review Framework Council Rules for Recognition of Institution and Approval of Training Institution PHECC's Education and Training Standards PHECC Teaching Faculty Framework 			Yes		

Details of individual completing this form:

Name:	
Date:	
Contact email:	
Phone/Mob no:	

Final guidance for completing the institution application

When all the required documentation has been completed and uploaded to SharePoint in support of this institution application, please proceed to the relevant course application form (practitioner or responder level). *Note: additional course fees will apply.*





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